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	INTEGRATED MANAGEMENT POLICY			

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EDIMART Language Solutions (Edimart Tolmács- és Fordítóiroda Kft.) has decided to continue its activities in accordance with the requirements of the MSZ EN ISO 9001:2015 and MSZ EN ISO 17100:2015 standards, and in order to serve our customers more securely than before, we have integrated the requirements of the MSZ ISO/IEC 27001:2023 standard into our existing system in 2023.

Our aim is to demonstrate to market players and our clients that we are committed to the compliance, reliability, quality, standard and protection of our processes, which we aim to make regulated and continuously improve through the integrated management system, taking into account the following aspects:

- Our agency is flexible in responding to client needs and demands, and we meet their expectations comprehensively by harmonising the work performed by the large number of third-party suppliers (translators, interpreters).
- It is important for us to regulate the processes with our subcontractors (translators, interpreters) as securely as possible, having all confidentiality and data processing requirements complied with.
- Commitment to quality, an ethical attitude, good organisational and problem-solving skills, and the ability to work independently are essential criteria in the selection of our staff.
- Our processes, governed by our integrated management system, are also able to accommodate individual client needs (secure processing of sensitive, confidential information).
- Client information is securely processed throughout the entire lifecycle of performance, enforced throughout the entire supply chain.
- By developing, integrating and continuously improving the system compliant with the MSZ ISO/IEC 27001:2014 standard, we aim to efficiently and effectively manage the potential risks of our operations, taking into account the speciality and uniqueness of the services we provide, thereby ensuring confidentiality, integrity and availability.

Budapest, 31 January 2022



Márta Balázs

EDIMART Language Solutions (EDIMART Tolmács- és Fordítóiroda Kft.)

Managing Director